## SLG

## WHAT TO DO IF YOU ENCOUNTER BED BUGS WHILE TRAVELING -

FINDING BED BUGS IN YOUR HOTEL ROOM CAN BE A FRUSTRATING AND AN UNSETTLING EXPERIENCE, BUT IT'S ESSENTIAL TO ADDRESS THE ISSUE PROMPTLY AND EFFECTIVELY. HERE'S A STEP-BY-STEP GUIDE ON WHAT TO DO IF YOU DISCOVER BED BUGS IN YOUR HOTEL ROOM:

- Isolate Belongings: As soon as you suspect bed bugs, keep your luggage, clothing, and personal belongings away from the infested area. Use the bathroom or another part of the room that appears may be unaffected.
- Document Evidence: Take well-lit, clear photos and videos of the bed bugs and any evidence of their presence, such as fecal stains or bites on your person. This documentation can be valuable in support of your claim.
- Notify Hotel Staff: Contact the hotel's front desk or management immediately. Be assertive but remain calm and respectful. Inform them of the situation and show them any evidence you've collected. Ask to speak to a manager or supervisor if necessary.
- Request a Different Room: Ask for a different room not adjacent to or directly above or below the infested room.
- Inspect the New Room: Before settling into the new room, inspect it thoroughly for signs of bed bugs. Check the mattress seams, headboard, box spring and any nearby furniture. Look for live bugs, shed skins and reddish-brown fecal stains.
- **Keep Luggage Elevated:** Place your luggage onto luggage racks or other elevated surfaces, away from walls and the bed. Avoid using drawers or placing your belongings on the floor.
- Laundry and Heat Treatment: If you suspect your clothing or belongings may have been exposed to bed bugs, consider sealing them in plastic bags and then laundering them in hot water or using a hot dryer for at least 30 minutes. High temperatures can kill bed bugs and their eggs.
- Consider Your Options: Depending on the severity of the infestation and the hotel's response, you may need to decide whether to stay at the hotel or find alternative accommodations. If you choose to find alternative accommodations, request a refund or compensation for your inconvenience.
- Notify Health Authorities: In some areas, local health authorities may require hotels to take specific actions in response to bed bug reports. You can contact them whether or not you believe the hotel is taking appropriate measures to address the issue.
- Follow-up: After your stay, monitor your belongings for any signs of bed bugs. Wash and dry your clothes on high heat once you return home. Keep an eye on any bites or skin reactions you may have developed during your stay and consult a healthcare professional if needed.
- Legal Action: Contact Sutten Law Group to initiate a conversation about your rights and possible legal claims.

REMEMBER, BED BUGS CAN BE FOUND IN EVEN THE CLEANEST HOTELS, SO IT'S ESSENTIAL TO TAKE PRECAUTIONS AND KNOW HOW TO RESPOND IF YOU ENCOUNTER BED BUGS DURING YOUR TRAVELS. IT'S ALSO A GOOD PRACTICE TO READ HOTEL REVIEWS AND LOOK FOR ANY REPORTS OF BED BUGS BEFORE BOOKING A HOTEL, ALTHOUGH KEEP IN MIND THAT NOT ALL CASES MAY BE REPORTED ONLINE.

